



PROJECT MANAGER, PROFESSIONAL SERVICES

The primary purpose of this role is to manage 2bPrecise solution implementation in healthcare organizations; ensure projects are successfully implemented, on time and budget; ensure customer satisfaction throughout all implementation phases.

2bPrecise offers a competitive total compensation package, including holidays and vacation, as well as medical, disability and life insurance.

Responsibilities

- Develop scope for high-level requirements for projects, and review them with stakeholders to ensure accurate requirements are established prior to project initiation
- Analyze proposed solutions, make recommendations and approve solutions to ensure projects meet current needs and provide flexibility for future business needs
- Work with business customers, IT and other areas of the company to determine staffing needs, as well as create focused project teams that work together to complete projects on time and within budget
- Develop, publish and monitor the project schedule to ensure requirements are met in a timely manner, within budget and with high quality
- Actively manage all project risks to ensure they are quickly identified, communicated and mitigated
- Lead project team members and vendors in the execution of assigned tasks
- Ensure that all deliverables and documentation are created, meet standards and are properly maintained according to established processes
- Actively participate with the sales organization in closing new business opportunities
- Regularly follow up with clients to ensure that service offerings meet expectations
- Demonstrate superior client service; identify areas of poor client service or client dissatisfaction and recommend or take action as appropriate to correct
- Maintain knowledge of healthcare market trends and resultant service requirements
- Create project team spirit

Experience

- Minimum 5+ years of relevant experience working for a healthcare institution or healthcare IT vendor
- Understanding of IT projects, budgeting and other related processes within healthcare environment
- Excellent client-facing skills with ability to engage with key project IT leaders and other executives as well as healthcare professionals.
- At least 3 years of professional services consultancy experience and/or project management in healthcare IT

Qualifications

- Bachelor's degree

Travel Requirements

- Frequent domestic travel

Working Arrangements

- Maintain regular working hours appropriate for the location and assignment