

## PRIVACY POLICY

### 1. Introduction

2bPrecise, LLC, is a wholly owned subsidiary of Allscripts Healthcare, LLC.

Allscripts respects the privacy of every person who visits our websites. This Privacy Policy outlines the information Allscripts will collect and how we will use that information. This statement will also tell you how you can verify the accuracy of your personal data submitted to Allscripts through our websites via computers, smart phones and other mobile devices, and how you can request that we delete or update your personal data. We have developed our privacy policy from industry guidelines and standards, and national laws and requirements. This Privacy Policy highlights our strong commitment to protect your privacy. Thanks again for placing your trust in Allscripts.

### 2. About Allscripts

Allscripts is a leader in healthcare information technology solutions that advance clinical, financial and operational results. Our innovative solutions connect people, places and data across an Open, Connected Community of Health™. Connectivity empowers caregivers to make better decisions and deliver better care for healthier populations.

Allscripts is a global corporation based in the United States with international offices, employees, and operations. You can find information on how to contact us below in Section 14, and you can find a listing of our office locations here. Throughout this Privacy Policy, “Allscripts” refers to Allscripts Healthcare, LLC, including its affiliated companies and subsidiaries (also referred to as “we” and “us”). Many of the services which Allscripts provides to its clients are provided as a processor, which means that the client remains primarily responsible for your information. In these instances, we may redirect any inquiries about our use of your information to the client.

The cloud-based 2bPrecise platform consumes genetic/genomic data from molecular labs and clinical information from EHRs, synthesizing them into a clinical-genomic ontology. The 2bPrecise Genomic EHR Mentor (GEM™) brings the resulting precision medicine insights into a physician’s EHR workflow for immediate and timely use. With discrete test results consolidated into an invaluable data set, provider organizations are likewise equipped to drive efficient workflows for genomic interventions, extract population analytics, design clinical intervention programs, build cohorts for trial recruitment, enable participation in research studies and more.

### 3. Information We Collect

Allscripts’ primary goal in collecting personal data from you is to give you a meaningful, enjoyable and customized experience while using our websites and to allow us to develop new products and services that are relevant to visitors like you. Personal data also allows us to provide services and features that most likely meet your needs, and to customize our service to make your online experience smooth and efficient.

#### Personal data

To provide access to certain information on our websites, we need to collect certain personal data identifying who you are, your e-mail address, phone number and your mailing address. Visitors may also

be asked to select a user ID and password. If you opt not to provide your personal data, you can still access our websites; however, you may be unable to gain access to certain information.

#### Aggregate and statistical data

Allscripts may collect certain aggregate data called web log information (such as your web browser, operating system, pages visited, mobile device information if applicable, etc.) and use cookies when you visit sites. For instance, when you visit one of our sites, our web server will automatically recognize some non-personal data, including but not limited to the date and time you visited our site, the pages you visited, the referrer (the website you came from), the type of browser you are using (e.g. Internet Explorer, Mozilla), the type of operating system you are using (e.g., Windows or Mac OS), and the domain name and address of your Internet service provider. Neither the web log information nor cookies collect any personal data. They do not contain personal data, such as your name or e-mail address, and in no way are used to identify our users. You can find out more about our cookies here.

#### **4. Sensitive Information**

We will not collect sensitive information through our websites unless it is required. We ask that you not send us or share any sensitive personal data (e.g., government-issued or financial account numbers, information related to racial or ethnic origin, political opinions, religion or other beliefs, health, genetic, or biometric data, criminal background or trade union membership) unless we specifically request this information.

#### **5. Children's Information**

Allscripts' website is not directed to minors. If you believe that we have mistakenly or unintentionally collected personal data of a minor through our website without appropriate consent, please notify us as detailed in our Contact Information section below so that we may immediately delete the information from our servers and make any other necessary corrections.

#### **6. How we use your Information**

##### Personal data

We use personal data about you to improve our marketing and promotional efforts; to statistically analyze site usage; to improve our content and product offerings; and to customize our sites' content, layout and services. We may also use your personal data to deliver information to you that, in some cases, is targeted to your interests, new services and promotions. We believe these uses allow us to improve our site and better tailor it to meet our visitors' needs. Allscripts may combine non-personal data collected automatically (e.g., through web log data) with your previously submitted personal data.

##### Aggregate and statistical data

Allscripts uses web log information (such as your web browser, operating system, pages visited, etc.) to help us design our website, to identify popular features, and for other managerial purposes. However, web logs may be used if necessary to help identify any person attempting to break into or damage our website. We may share web log information with law enforcement agencies if we believe that we have evidence of a violation of computer security or related laws.

## **7. Legal Basis of Processing**

We collect and process (i.e. use) personal data about you where we have lawful bases. In a majority of the cases, processing will be justified on the basis of:

### Consent

In specific situations, we can collect and process your data with your consent.

When collecting your personal data, we will make clear to you which data is necessary in connection with a particular service.

### Contractual obligations

In certain circumstances, we need customers' personal data to comply with our contractual obligations.

### Legal compliance

If the law requires us to, we may need to collect and process your data.

### Legitimate interest

In specific situations, we require your data to pursue our legitimate interests in a way which might reasonably be expected as part of running our business and which does not materially impact your rights, freedom or interests.

## **8. How We Protect Your Information**

Allscripts is committed to keeping the data you provide us secure and will take reasonable precautions to protect your personal data from loss, misuse or alteration. Vendors, contractors, or partners of Allscripts who have access to your personal data in connection with providing services for Allscripts are required to keep the information confidential and are not permitted to use this information for any other purpose than to carry out the services they are performing for us. When necessary, we use secure connections on our web sites to protect information during its transmission. Access to your personal data is password-protected and we regularly monitor our system for possible vulnerabilities and attacks.

## **9. How Long We Retain your Information**

Whenever we collect or process your personal data, we'll only keep it for as long as is necessary for the purpose for which it was collected. At the end of that retention period, your data will either be deleted completely or anonymized, for example by aggregation with other data so that it can be used in a non-identifiable way for statistical analysis and business planning.

## **10. How We May Share Your Information**

Except as stated below, we will not share, trade or sell personal data of our visitors for use by any business. However, aggregated and statistical data from our visitors may be shared with our partners in a manner that does not identify you personally. For example, we may let a partner know that approximately "75% of our visitors use high speed connections or access our site after 7pm." We may share personal data with service providers or contractors that perform services for us and act at our direction. The services they provide may include such activities as direct mailing, fulfillment services, or

e-mail campaigns. When you have agreed to receive such services, we also may share personal data with our business partners that provide joint offerings with us. When we do so, such business partners are restricted in using your data to provide the services you've agreed to.

Allscripts may share your personal data with any person or company that acquires Allscripts' business or any portion of the Allscripts business to which your personal data relates. Allscripts will ensure that any person or company to which your personal data is transferred agrees to abide by the same privacy obligations as Allscripts. Allscripts also reserves the right to share personal data to respond to duly authorized information requests of governmental authorities or where required by law. We may also share personal data in responding to requests from law enforcement officials, government bodies or judicial authorities to address matters of personal or public safety, national security, litigation, investigations (including data security incident investigations), and other legal matters where the data is pertinent.

### **11. Cross-Border Data Transfers**

Allscripts operates international offices and has developed global data privacy and security practices designed to ensure that your personal data is appropriately handled and protected. Please note that personal data may be transferred, accessed and stored globally as necessary for the uses and disclosures stated above in accordance with this policy. By providing your personal data to Allscripts you consent to Allscripts transferring your personal data to its affiliates globally and to third party entities that provide services to Allscripts.

For transfers of personal data between Allscripts and its global affiliates as described above, Allscripts maintains an intracompany data transfer agreement to ensure the adequate protection of your personal data. For transfers of personal data originating from the European Economic Area ("EEA") and the United Kingdom to Allscripts affiliates and unaffiliated third parties located outside the EEA and the United Kingdom, Allscripts relies on the European Commission-approved controller to processor Standard Contractual Clauses, which bind both parties to maintain the privacy and security of the personal data being transferred.

### **12. Third-party Websites**

Our websites may provide, or third parties may provide, links to other World Wide Web sites or resources. This Privacy Policy applies only to our websites. It does not apply to services offered by third parties, including websites and other online services to which our websites may display links. When you click on such links, you may be visiting websites or interactive services operated by third parties, who have their own information collection practices. We do not have control over how any third party collects or uses information, so we recommend that you review their privacy policies to learn of their practices.

### **13. Your Rights Over Your Information**

If you are a resident of the EEA or the United Kingdom, subject to certain exemptions, the processing activity and jurisdiction:

You have the right to:

- Access to the personal data we hold about you, free of charge in most cases. You can access your account information by logging in to your account. If you request access to additional personal data, you can contact us at the information below.
- The correction of your personal data when it is incorrect, out of date or incomplete. You can correct your account information by logging in to your account. If you would like to request correction of additional personal data, you can contact us at the information below.
- That we stop using your personal data for direct marketing (either through specific channels, or all channels).
- That we stop any consent-based processing of your personal data after you withdraw that consent.

Allscripts does not currently engage in activities in which decisions are made that are solely based on automatic processing of data (i.e. where no human has yet reviewed the outcome and criteria for the decision); however, to the extent that Allscripts begins to engage in this type of processing, you may request a review of any decision that is made in this manner.

You can send us a request to exercise these rights and access, correct, or remove your personal data by contacting us at any time at: [DataProtectionOfficer@allscripts.com](mailto:DataProtectionOfficer@allscripts.com).

If you send us a written request to access, correct, or remove your personal data or to remove yourself from a database, we will respond to your request within 30 days.

If we choose not to act upon your request, we will explain to you the reasons for our refusal.

#### Your right to withdraw consent

Whenever you have given us your consent to use your personal data, you have the right to change your mind at any time and withdraw that consent.

#### Where we rely on our legitimate interest

In cases where we are processing your personal data on the basis of our legitimate interest, you can ask us to stop for reasons connected to your individual situation.

We must then do so unless we believe we have a legitimate overriding reason to continue processing your personal data.

Your right to object to direct marketing.

You have the right to stop the use of your personal data for direct marketing activity through all channels, or selected channels.

You may opt out of e-mail marketing by using our general unsubscribe automated link that is included in Allscripts' marketing e-mails.

#### Checking your identity

To protect the confidentiality of your information, we will ask you to verify your identity before proceeding with any request you make under this Privacy Policy.

If you have authorized a third party to submit a request on your behalf, we will ask them to prove they have your permission to act.

If you are a California resident, you may be afforded certain additional rights under the California Consumer Privacy Act of 2018 regarding our use of your personal information. To learn more about your California privacy rights, visit our [CALIFORNIA PRIVACY NOTICE](#).

#### **14. Contact Information**

We hope this Privacy Policy has been helpful in explaining how we handle your personal data and your rights to control it.

If you have any questions that we have not answered, please contact our Data Protection Officer who will be pleased to help you:

Email us at [Privacy@allscripts.com](mailto:Privacy@allscripts.com)

Or write to us at:

Allscripts  
Attn: Privacy Officer  
222 Merchandise Mart Plaza  
Suite 2024  
Chicago, Illinois 60654

If you are based in the EEA or the United Kingdom, you may email our Data Protection Officer at [DataProtectionOfficer@allscripts.com](mailto:DataProtectionOfficer@allscripts.com). If you have any complaints regarding our compliance with this Privacy Policy, you should first contact Allscripts at the contact information listed above. Allscripts will investigate and attempt to resolve complaints and disputes regarding collection, use, and disclosure of personal data in accordance with this Privacy Policy. If Allscripts is unable to resolve your complaint, you may contact the state or national data protection authority in your jurisdiction. Contact details for the EU or United Kingdom data protection authorities can be found [here](#).

#### **15. Updates**

Allscripts may update this Privacy Policy from time to time. Any changes we make will become effective when we post the modified Privacy Policy on our websites. We encourage you to check this Privacy Policy regularly for changes. If we make any material changes to this Privacy Policy, we may notify you before they take effect either through our websites or by sending you an email. Please see the date noted below for the latest revision date. Your continued use of our websites following any changes to this Privacy Policy indicates your consent to the practices described in the revised Privacy Policy.

*Date of Last Update: November 17, 2020*